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Anne Hengehold, MLIS
Sci-Tech Information Specialist

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2011 – *Founded*, Clarify Information Services

Clarify Information Services provides information research and analysis for professional engineers, building systems experts, attorneys, and failure analysis specialists of all types who appreciate reliably sourced, efficiently executed, and intelligently analyzed research support. Clarify’s research specializes in:

Litigation	Construction	Human factors
Product liability	accidents	Manufacturing
Patent infringement	Insurance claims	Railroad accidents
Worker safety	Building failures	Accident
	Slip and fall claims	reconstruction

In addition, Clarify uses its 10,000+ volume, carefully curated engineering library in support of research projects, and makes materials available for loan to other scientific and technical specialists.

2005 – 2011 Packer Engineering, Inc., Naperville, IL
Assistant Director, Knowledge Services

Performed in-depth research and analysis for professional engineering, scientific, and technical staff. As an embedded librarian, cultivated strong ties to staff and departments through consistent contact, employing customer relationship management techniques, and collaborating to refine results delivery methods. Headed the library automation system migration from “homegrown” to commercial SaaS product. Developed and supervised a library space-use plan. Modernized physical and electronic library collections increased the accessibility of new and existing knowledge work product. Streamlined the collection through digitization and top-to-bottom-weeding of physical resources.

Subject specialties include:

- ❖ Mechanical, material, electrical, civil and chemical engineering
- ❖ Accident reconstruction
- ❖ Fire cause and origin
- ❖ Building codes, egress, ADA and structural failures
- ❖ Human factors and biomechanics
- ❖ Business development

1985 – 2005 **Career 1.0**



Professional voice-over talent

Voice-over professional for banking, commercial, industrial, and corporate clients

WLIT-FM, WLAK FM Chicago, IL

Radio host, news and public affairs interviewer

Walsh Media, Inc. Oakbrook, IL

Vice President, Production

Triton College River Grove, IL

Assistant Director, Media Services

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Education

Master of Library and Information Science Dominican University, 2002

Bachelor of Arts *cum laude* North Central College, 1985

Professional Associations

Special Libraries Association (SLA) since 2005

Member, and Past President, Illinois Chapter

Association of Independent Information Professionals (AIIP) since 2011

Member, First Year Outreach Committee

2015 and 2016 Conference Programming

National Association of Professional Accident Reconstruction Specialists (NAPARS) since 2016

Member